

IOS Reservations 2.x

User Manual

This manual is provided for free

Copyright © 2008 Is Open Source. All rights reserved.

Table of contents

Introduction

1. Introduction	4
2. License	4
3. Installation	4
4. Component activation	5
5. Keep IOS Reservations up-to-date	6
6. Technical specifications	6

Getting Started

7. Component configuration	6
7.1. General settings	7
7.2. Front Page	8
7.3. Comments	9
7.4. Hotels	9
7.5. Online hotels reservations	9
7.6. Front-end access	10
7.7. Google map	11
8. Locations	12
9. Hotels	13
9.1. Add/Edit hotels from back-end	13
10. Rooms	15
10.1. Add/Edit rooms from back-end	16
11. Gallery	18
12. Reservations	19

Front-end

13. Front page	21
14. Destinations	22
15. Location page	22
16. Hotel page	23
17. Advanced search	24

Reservations

18. Reservation form	25
19. Paying via PayPal	27
20. Reservation tracking	27
21. Cancel reservation	28

22. Manage reservations from front-end	28
Hotel management from front-end	
23. Add/Edit hotels	29
24. Add/Edit rooms	30
Other features and options	
25. User commentary	31
26. Other hotels in this location	32
27. Help	32
28. SEO PRO	32
29. META tags	33
30. Component's appearance and CSS	33
31. Tips for best listings	34
32. Free support	34
33. Found a bug?	35
34. Epilogue	35

Introduction

1. Introduction

IOS Reservations is a powerful online hotel booking system released as an Elxis component. You can use IOS Reservations as a solution for your own hotel's reservations or for building a web site that will provide reservations for multiple hotels. The component can be put to work under two different modes depending on how you want to use it, **Single Hotel mode** and **Multiple Hotels mode**. When working under Single hotels mode, a number of restrictions apply to the component. Below is a comparison table that shows the differences between these 2 modes.

	Single hotel mode	Multiple hotels mode
Component's front-page	The hotel's page	A special intro page
Search feature	No	Yes
Destinations page	No	Yes
Add/Edit hotel from front-end	No	Yes
Add/Edit room from front-end	No	Yes
Reservations management from front-end	No	Yes

Comparison table for Single and Multiple hotels mode

* Editor notice: Don't use Multiple Hotels mode when you want to show just one hotel.

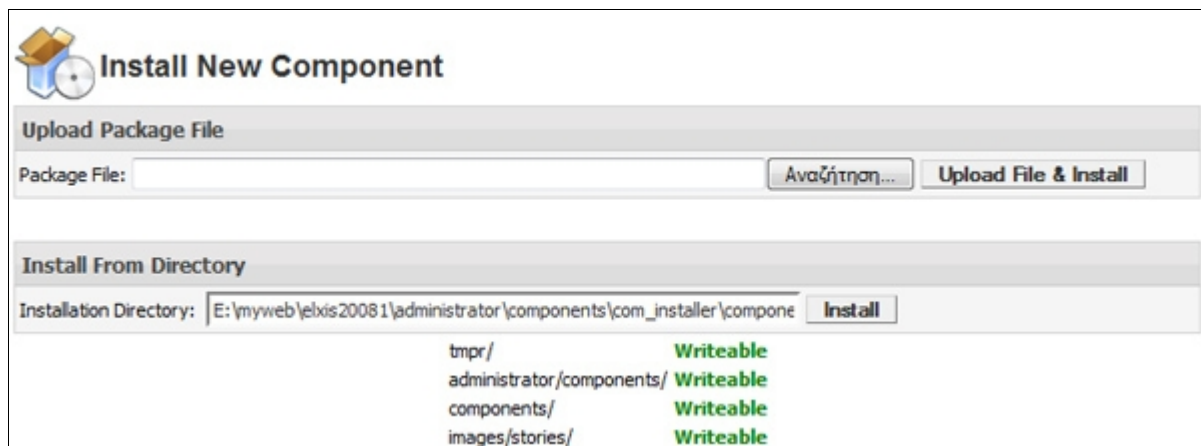
2. License

Each legally purchased copy of component IOS Reservation **can be installed and used in one web site only** (in one Elxis installation). If you want to use it in more web sites you have to purchase it again. You are free to edit component's CSS file, perform modifications in component's HTML and change images in order for the component to match your site appearance. You are not allowed to modify component's internal source code and copyright messages. IOS will refuse to provide support and updates on illegally modified copies of IOS Reservations. Copyright owner for component IOS Reservations is Ioannis Sannos (Is Open Source). See chapter 4 (Component Activation) on how you can install component IOS Reservation more than once, for testing purposes.

3. Installation

In order to use IOS Reservations it is required to have installed **Elxis CMS**. Elxis CMS is a powerful open source content management system that you can download and use for free. IOS Reservations requires Elxis CMS version 2008.0 or newer. You can download for free Elxis CMS from the **elxis.org** web site (<http://www.elxis.org>).

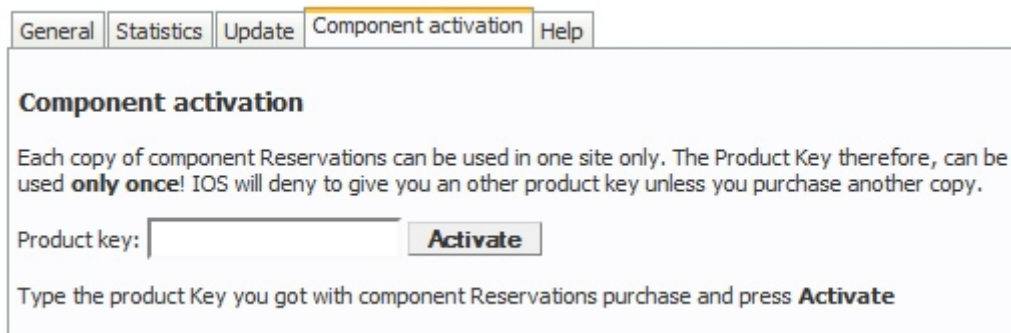
Once you have installed Elxis CMS login to Elxis administration and navigate to **components installer**. Click "Browse" and select the IOS Reservation's component archive to install. Click "Upload File and Install". Elxis will install the component.



Elxis CMS component's installer

4. Component activation

Component IOS Reservations has an internal lock mechanism to prevent component usage in multiple web sites. IOS Reservations' license (see chapter 2) allows you to install and use each legally purchased copy in one web site only. In order to unlock the component and use all component's features you have to activate the component. The activation procedure is easy and quick. Login to Elxis administration and navigate to IOS Reservations control panel. On your right hand there is a group of tabs. One of them is titled as "Component activation", click this tab. A field to enter your **Product key** will be displayed. Enter in this field the product key you got when you purchased the component (it is written inside the download e-mail) and click "Activate". The activation will be completed in 1-2 seconds.



enter your product key to activate the component

Once you activate the component **you can not re-activate it or use the same product key again!** So, activate the component when you are absolutely sure that you are going to use the component on that specific web site. If you transfer your site on an other domain or sub-directory then this the transferred web site is considered by IOS Reservation as an other web site and the previous activation won't work any more. If you want to **test the component** and check it's

features work without activating the component. You can **install it locally** if you wish for testing purposes without activating it. Install and activate it on the production site when you are ready for online usage. For problems regarding your Product key and activation please contact IOS.

5. Keep IOS Reservations up-to-date

On the same tabs group as in the case of component Activation (see chapter 4) there is an other tab named "Update". Click this tab periodically (1-2 times per month is enough) to get updates for your installed IOS Reservations. Only apply update patches that match your version.

6. Technical specifications

IOS Reservations is a top quality software developed by Ioannis Sannos, a highly skilled and long experienced PHP developer. The component is entirely coded using Object Oriented (OO) programming and PHP 5.x. All users' requests are filtered and validated by multiple checks for maximum security. The component is as solid as a rock. IOS Reservation can run on Elxis 2008.0, 2008.1 or newer. It can be installed and used under MySQL, Postgre or Oracle database although it is only tested under MySQL (If you wish to use it under Postgre or Oracle and you face problems please contact IOS). IOS Reservations is supported by **IOS Sitemap** for the generation of an XML site map of your hotels. IOS Reservations is a native Elxis component. This give us the full power of Elxis CMS and the support of features such as XML database schema for installation under any database type Elxis supports, User's Preferable Language, Multi-lingual interface, extensible access system, full UTF-8 support, FTP integration, SEO PRO integration for search engine friendly URLs and best ranking at Google and more.

Getting Started

7. Component configuration



IOS Reservations provides you with many configuration parameters in order to set it up, based on your needs. To configure the component click on the configuration icon located at component's control panel. The configuration parameters are split into groups and displayed in multiple tabs. Click each tab to see all available settings. These settings may vary depending on the version of IOS Reservations. Beside most of these settings, a help icon can be found. Hover your mouse over this icon to get help. We will now go through all tabs to show you all the available settings.

7.1. General Settings

This group contains the most important settings for your IOS Reservations.

The screenshot shows the 'General settings' tab of a configuration interface. At the top, there are several tabs: 'General settings' (selected), 'Front Page', 'Comments', 'Hotels', 'Online hotel reservations', 'Front-end access', and 'Google map'. Below these is a 'Configuration' section with various settings:

Setting	Value	Status
Offline:	<input checked="" type="radio"/> No <input type="radio"/> Yes	Green icon
Mode:	Multiple hotels	Green icon
Main language:	Greek	Green icon
Language 1:	English	Green icon
Language 2:	- None -	
Language 3:	- None -	
Currency:	EUR - Euro	Green icon
Use Vacancy:	<input type="radio"/> No <input checked="" type="radio"/> Yes	Green icon
Maximum days:	30	Green icon
Maximum rooms:	5	Green icon
Detailed report:	<input type="radio"/> No <input checked="" type="radio"/> Yes	Green icon
Availability calendar:	Current month	Green icon
Registered only:	<input checked="" type="radio"/> No <input type="radio"/> Yes	Green icon
Credit card:	<input checked="" type="radio"/> No <input type="radio"/> Yes	Green icon
Accepted cards:	<input checked="" type="checkbox"/> Visa <input checked="" type="checkbox"/> Master Card <input type="checkbox"/> American Express <input type="checkbox"/> Diners Club <input type="checkbox"/> Discover <input type="checkbox"/> JCB <input type="checkbox"/> Australian BankCard	
Thumbnails width:	120 pixel	

General Settings tab

Offline: Allows you to toggle component's online status.

Mode: Select Single or Multiple Hotels mode depending on the number of hotels you wish to manage.

Main language: This is set automatically to the site's default front-end language. Never change it on currently running sites!

Language 1 to 3: IOS Reservation allows you to add for each room, hotel or destination, titles and descriptions in up to 4 languages. One of them in the Main Language. You can select three more languages from your published front-end languages. Once set and start adding rooms, hotels, etc, don't change them as you will break language correspondence and you will have to edit all your hotels, rooms, etc, to fix it. In case a visitor has selected another language, the titles and descriptions will be displayed in the site's default language (Main Language). Of course, the rest of the application will stay multi-lingual.

Currency: Select the currency you wish to use to display prices. The component supports all PayPal's currencies.

Vacancy: Select if you wish to use vacancy or not. If yes, then during availability checks the number of the currently reserved rooms, as well as the room vacancy, will be taken under consideration in order to notify the visitor if a room is available or not. If you disable Vacancy then all rooms are available on any day (except the days you have set as unavailable) regardless of any prior reservations.

Availability Calendar: Select if you wish the availability calendar for a room to begin from January of the current month.

Registered only: If you enable this option, only registered users will be able to book a room.

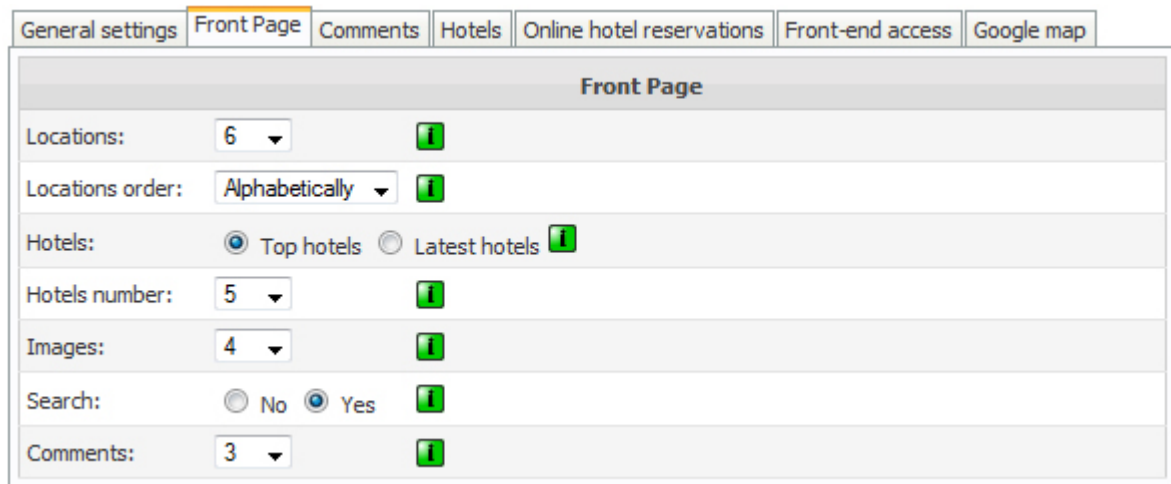
Credit card: If you enable this option then the users will have to enter their credit card information in order to complete a reservation. Credit cards data can be used offline for cancellations depending on the hotels policy. Notice that credit card data are stored **encrypted** in database for maximum security and are only visible to the site's administrator and/or to the hotel owner.








Accepted credit cards: Selected the credit cards you accept.

Thumbnails width: For each image is uploaded in the hotel's gallery, a thumbnail is automatically generated. Note down the width of this thumbnail (height is calculated automatically by the thumbnail width and the original image width to height ratio). Recommended value: 120.

7.2 Front-page

Settings related to the component's front-page appearance. These settings apply only when working under Multiple Hotels mode.



Front Page		
Locations:	6	
Locations order:	Alphabetically	
Hotels:	<input checked="" type="radio"/> Top hotels <input type="radio"/> Latest hotels	
Hotels number:	5	
Images:	4	
Search:	<input type="radio"/> No <input checked="" type="radio"/> Yes	
Comments:	3	

Front Page tab

Locations: The number of locations to show in front-page. If you have more locations than this limit, then a "Show all destinations" link is automatically being displayed that links to the "Destinations" page.

Locations order: Select how you wish the locations to be listed in front-page. Alphabetically (A to Z) or Randomly.

Hotels: Select if you wish to display top (in hits) or latest added hotels in front-page.

Hotels number: The number of top/latest hotels to display.

Images: Select how many random hotel images to display in front-page. Set it to zero to disable this feature. Each image links to a hotel's page.

Search: Select if you wish to display a quick search form in front-page.

Comments: Select the number of latest user comments to display in front-page. Set this to zero to disable this feature.

7.3. Comments

Setting related to the user commentary feature.

General settings	Front Page	Comments	Hotels	Online hotel reservations	Front-end access	Google map
Comments						
Auto publish:	None					
Comments notification:	<input checked="" type="radio"/> No <input type="radio"/> Yes					

Auto publish: Select who's comments are published without the administrator's approval. Super administrators' and hotel owners' comments are always auto-published. Possible values: None, Registered users, All.

Comments notification: Select if you wish hotel owners to be notified on new comments for their hotels. Super administrators always get notified.

7.4. Hotels

Settings related to supplied hotel information.

General settings	Front Page	Comments	Hotels	Online hotel reservations	Front-end access	Google map
Hotels						
e-mail:	<input type="radio"/> No <input checked="" type="radio"/> Yes					
Telephone:	<input type="radio"/> No <input checked="" type="radio"/> Yes					

e-mail: Select if you wish the hotel owner's e-mail address to be displayed or not.

Telephone: Select if you wish the hotel owner's telephone number to be displayed or not.

7.5. Online hotel reservations

General settings	Front Page	Comments	Hotels	Online hotel reservations	Front-end access	Google map
Online hotel reservations						
IRS:	<input checked="" type="radio"/> No <input type="radio"/> Yes					
Notify owner:	<input type="radio"/> No <input checked="" type="radio"/> Yes					
Cancel reservation:	<input type="radio"/> No <input checked="" type="radio"/> Yes					
Cancel days:	5					
PayPal IPN page:	<div>resipn.php PayPal IPN page found</div> <p>If you have enabled payments via PayPal in any of your hotels then this special page is used by PayPal to notify IOS Reservations after a successful payment. If you dont want to use this feature leave this field blank (you will still be able to accept payments via PayPal). To enable this feature copy administrator/components/com_reservations/includes/resipn.php file to your Elxis site root folder. For maximum security rename that page to anything you wish. Enter here the file name of your Paypal IPN page.</p>					
Change status:	<input type="radio"/> No <input checked="" type="radio"/> Yes					

These settings affects the reservation procedure.

IRS: For some countries (such as Greece) it is required by the customer to fill in the IRS department they belong to. Select if you wish to use this feature.

Notify owner: Select if you wish e-mail notifications to be sent to the hotel owners on new reservations or cancellations.

Cancel reservation: Select if registered members are able to cancel a reservation. On cancellation, you receive a cancellation e-mail.







Cancel days: The number of days before the check-in day for a customer to cancel his reservation.

PayPal IPN page: If you have enabled payments via PayPal in any of your hotels then this special page is used by PayPal to notify IOS Reservations after a successful payment. If you dont want to use this feature leave this field blank (you will still be able to accept payments via PayPal). To enable this feature copy administrator/components/com_reservations/includes/resipn.php file to your Elxis site root folder. For maximum security rename that page to anything you wish. Enter here the file name of your Paypal IPN page.

Change status: Select if you wish the reservation status to be changed to "Approved" after a successful payment. PayPal IPN page must be valid for this to work.

7.6. Front-end access

This screen shows various settings regarding users access in front-page. Set these options carefully and depending on your needs. These options apply only when working under Multiple Hotels mode.

General settings	Front Page	Comments	Hotels	Online hotel reservations	Front-end access	Google map
Front-end access						
* Add hotel:	<input type="radio"/> No <input checked="" type="radio"/> Yes					
* Allowed user IDs:	<input type="text"/>					
Edit hotel:	<input type="radio"/> No <input checked="" type="radio"/> Yes					
Add room:	<input type="radio"/> No <input checked="" type="radio"/> Yes					
Edit room:	<input type="radio"/> No <input checked="" type="radio"/> Yes					
Publish/Unpublish room:	<input type="radio"/> No <input checked="" type="radio"/> Yes					
Upload images:	<input type="radio"/> No <input checked="" type="radio"/> Yes					
* Multiple hotels						

Front-end access tab

Add hotel: Select if you wish registered users to be able to submit new hotels. Newly submitted hotels will stay unpublished until you approve them.

Allowed user IDs: If you wish to limit who is allowed to submit new hotels then write down the IDs

of the users that are allowed to submit hotels (comma separated list). We **recommend** the usage of this feature in order to control who the hotel owners on the site are.

Edit hotel: Select if you wish hotel owners to be able to edit their hotel rooms.

Add room: Select if you wish hotel owners to be able to add a new room to their hotels.

Publish/Unpublish Hotels/Rooms: Select if hotel owners are able to publish or un-publish hotels and hotel rooms. If not, then each time they add/modify something it will be switched to unpublished and you will get a notification e-mail to approve and publish it.

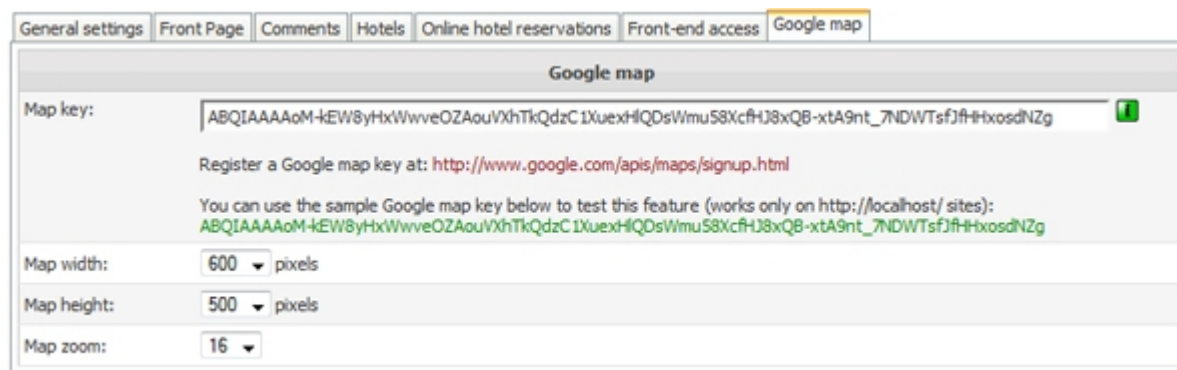
Upload images: Select if hotel owners are able to upload images for their hotels and rooms. We recommend the usage of hotel/room images as they make listings prettier. Image uploading is absolutely secure. Front-end users are only able to upload images, not to delete or modify. A special prefix is being applied to user uploaded images starting with their **user ID** (example: 62_myimage.jpg). This way you can easily know who has uploaded what. Allowed file extensions are: jpg, jpeg, png and gif. In order for the thumbnails to be generated automatically it is required to have the **gd2** PHP module enabled (enabled by default in most web servers).

Tip

Don't use strange or local characters to name your images. IOS Reservations will convert automatically spaces to underscores to uploaded images' file names.

7.7. Google map

IOS Reservations allows you to add Google maps to your hotels so visitors to get notified about the exact location of your hotels. In order for the Google maps to work you have to create a free account at Google. This screen shows you the settings related to the Google maps service.



General settings Front Page Comments Hotels Online hotel reservations Front-end access **Google map**

Google map

Map key:

Register a Google map key at: <http://www.google.com/apis/maps/signup.html>

You can use the sample Google map key below to test this feature (works only on <http://localhost/sites>):

Map width: pixels

Map height: pixels

Map zoom:

Google map tab

Map key: The key you received by Google when registered.

Map width: The width of the Google map in pixels. Google maps are being displayed in a pop-up window. The width of this window is calculated automatically by the width of your Google map.

Map height: The height of the Google map in pixels.

Map zoom: The initial zoom level for the Google maps.

8. Locations



With IOS Reservations you can add hotels located in different locations (multiple hotels mode). Visitors can easily select their desired destination and see the available hotels in this area. Moreover, you can link an Elxis **autonomous page** to any location to provide **extended area information**. Each hotel must belong to a location. So, adding locations is **your first task** when you get start using the component even if you only plan to add a single hotel (Single hotel mode).

On the locations list page in Elxis administration you can see the number of existing hotels for each location. The toolbar on the top right corner allows you to add/edit/delete locations. The **upload icon** will pop-up a new window with an image upload form to upload a characteristic image to use as a **location image**. These images will be stored inside folder:



/components/com_reservations/gallery/destinations/

So, make sure this folder is writable* (permissions 777, or FTP access in Elxis global configuration is enabled). The location images are resized automatically to 100X100 pixels. (gd2 PHP library is required - available by default in most web servers).

In location add/edit page you will be asked for the title of your location in each enabled language. **It is very important to set your languages properly is IOS Reservations configuration before trying to insert multi-lingual titles and descriptions.** The component will hide you the non-enabled languages.

Location add/edit form

You can link each location to an Elxis autonomous page in order to provide extended information for each location. This is the **Details page**. Create an autonomous page with the content you wish and then edit the location and select the autonomous page you just created as the detailed page.

To add a new autonomous page select from the Elxis main menu Content -> Autonomous pages

manager and then click "New".

If you care about your site's SEO value set good **SEO titles**. Use only alphanumeric lowercase Latin characters for SEO titles. The "Validate SEO title" link will notify you if your SEO title is valid before saving, while the "Suggest SEO title" link will automatically suggest you a SEO title based on a Romanized version of the location title.

Tip

It is a good practice to add a characteristic image to each location (the Eiffel tower for Paris, for instance).

* The component will try to set file/directories permissions automatically during its installation. It also does this on runtime when certain tasks, such as file upload, are executed.

9. Hotels



IOS Reservations supports unlimited number of hotels in any location. In the Hotels' page in Elxis administration you can see a **list** of the current hotels. If you use the component in Single mode it is normal to see just one hotel. To **edit a hotel** click on it's name. To **add a new hotel** click the "New" icon button located in the top right toolbar. To **delete a hotel** select the hotel and click the "Delete" icon button. Notice that the delete action is irreversible!

9.1. Add edit hotels from back-end

In the add/edit hotel page there are many options to set for your hotel and information fields to fill in. The **title**, **description** and **SEO title** fields are multi-lingual like those in the Locations and Rooms pages. The **hotel season** is a text notification field about the period this hotel is open to the public. You can enter date ranges or small phrases there, or select the "ALL" check box if your hotel is open all year long (sample value: "April 1st to September 31"). Set if your hotel is **published** or not, who is allowed to **post comments** on this hotel, and the **terms and conditions** that visitors must agree to in order to book a room to this hotel.


Tip

You can enter HTML in the "terms and conditions" text field.


IOS Reservations 2.x supports **payments via PayPal**. You can set a **surety fee** for reservations to your hotel to an **absolute value** or a **percentage** of the total reservation amount (many hotel owners for example use to set surety fee to 50% for reservations on their hotels). If you set this to a percentage value then IOS Reservation will calculate automatically the surety fee after the reservation finish based on the total reservation amount. For example if a visitor book a room that costs 50 EUR/night for 4 nights then the total reservation amount will be 200 EUR. If you have set


the surety fee to 25% the customer will be prompt to pay 50.00 EUR (200x25/100) via PayPal after the reservation is finish. Set "[PayPal e-mail](#)" to a valid PayPal business e-mail if you want to use this feature. Notice that you can enable/set the PayPal feature independently for each hotel.


Reservation surety fee via PayPal



In order for reservations to be approved for this hotel you can force customers to pre-pay via PayPal a part of the reservation amount as a guarantee for a reservation. The payment amount can be an absolute value or a percentage. Paypal accepts all major credit cards. Customer dont have to have a PayPal account to pay. In order to recieve payments you must have a PayPal business account. [PayPal](#)

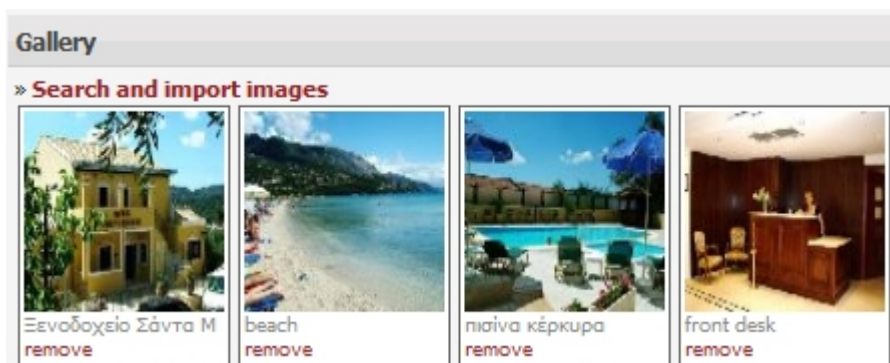
Enable Paypal: ☐ No ☒ Yes 

PayPal e-mail: 

Fee amount: % 

Reservation surety fee via PayPal at hotel add/edit page

You can assign **Gallery images** to your hotel. As the number of hotels might be big enough and in order for these images to be re-usable for the assignment of an image to a hotel, there is a "**Search and import**" feature. Click "[Search and import images](#)" link. A new window will pop up displaying a search form. Add as a [keyword](#) a text string having 2 or more characters length and click "[Search](#)". IOS Reservations will show you the results that match your keyword *. Click on a search result to [add that image](#) on your hotel **. To [remove an image](#) click on the remove link located below each thumbnail **. Notice that the image file is not really deleted, it is just the map between the image and the hotel that is being removed. This way you can re-use your images and you should not worry on deleting an image that is being used some where else.



manage hotel's images with AJAX technology

* The search is performed on the image title, file name and directory using the OR pattern.

** This feature uses AJAX technology. You don't have to save the hotel, in order to save the newly added or removed images!

On the top right side of this page there is a group of important informational fields on your hotel. Some of them are too obvious and we will not discuss them further. Click on the help icon located in the toolbar if you don't understand any of them.

First of all select the [Location](#) this hotel is located at, from the list of the existing locations.

One of the most **important** settings is the "[Linked to User](#)" select list. The linked user is the hotel's owner and the owner is able to modify the hotel information and to add/edit rooms under Multiple Hotels mode from front-page. The hotel owner also gets the reservation notifications e-mails and can approve or decline reservations too.

The [Owner](#) field is just a text field for the owner name or the company that owns the hotel.

The [E-mail](#) field is **very important** as is the owner's e-mail address and IOS Reservations will use this e-mail address to contact the hotel owner (i.e. send notification e-mails on new reservations).

Location:	Kέρκυρα ▾
Stars:	3 ▾
Linked to User:	Georgios Xenodoxos ▾
Owner:	Georgios Xenodoxos
E-mail:	test@nomail.com
Address:	Kalamatas 12, Corfu
Telephone:	+30 12345 67890
FAX:	+30 09876 54321
Google map:	39.616466, 19.901733
Check in:	15:00 ▾
Check out:	13:00 ▾
Pets allowed:	<input type="radio"/> No <input checked="" type="radio"/> Yes

hotel information

When you edit a hotel you can also see the already added rooms to that hotel. If you click on a room link, you can see a quick [preview of the room](#).

Finally, there is a list of standard multi-lingual [hotel facilities](#). Check all that apply to your hotel. If you need to add more that do not exist in this list do it at the hotel's description text field.

Click **Save** from the toolbar on the right top corner to save the hotel or **Apply** to save your changes and get re-directed to the hotel's edit page again.

10. Rooms



On the Rooms list page you can see a list of all the existing rooms for all the hotels. You can use the hotel name as a **filter** to only view rooms of a specific hotel if you wish. If you click on the magnifying glass icon next to each room title you will see a **quick preview** of the room while if you click on the calendar icon you will see the **availability calendar** of the room. In this list you can also see **the lowest and the highest price** for each room based on your settings. On the toolbar there are icon buttons to add, edit, delete or copy a room and also an icon button to upload a **room image*** as you did for location images.

* Room images are resized automatically to 100X100 pixels. They are saved inside /components/com_reservations/gallery/rooms/ directory.

10.1. Add/Edit rooms from back-end

Click "New" to add a new hotel room or select a room from the list and click "Edit" to edit it.

Select the [hotel](#) this room belongs to and fill-in the multi-lingual [title](#) and [description](#) fields as you did with locations and hotels. The [vacancy](#) is the number of the available rooms of the same type your hotel has. For instance if you are going to enter an entry for your "double bedded rooms" and you have five double bedded rooms you should enter the number 5 as the vacancy. **Vacancy is a very important option**, if it is enabled in IOS Reservations configuration, as the availability of a room is calculated based on this number and any existing reservations. [Persons](#) is the number of People this room is for (it will be "2" for your double bedded room).

As your room's **price** and **availability** may change during a year period you can set up to **10** different time periods, called [seasons](#) for your room, in which the price and availability varies. These seasons might be your hotel's high and low seasons, but you can also have a more complex set up.

Season 1:									
01	January	to 31	May	Not Available:	<input type="checkbox"/>	Price:	150.00	EUR	(i.e. 15.50)
Season 2:									
01	June	to 31	August	Not Available:	<input type="checkbox"/>	Price:	240.00	EUR	(i.e. 15.50)
Season 3:									
01	September	to 15	October	Not Available:	<input type="checkbox"/>	Price:	180.00	EUR	(i.e. 15.50)
Season 4:									
16	October	to 31	December	Not Available:	<input checked="" type="checkbox"/>	Price:	0.00	EUR	(i.e. 15.50)
Season 5:									
Select	Select	to Select	Select	Not Available:	<input checked="" type="checkbox"/>	Price:	0.00	EUR	(i.e. 15.50)
Season 6:									
Select	Select	to Select	Select	Not Available:	<input checked="" type="checkbox"/>	Price:	0.00	EUR	(i.e. 15.50)
Season 7:									
Select	Select	to Select	Select	Not Available:	<input checked="" type="checkbox"/>	Price:	0.00	EUR	(i.e. 15.50)
Season 8:									
Select	Select	to Select	Select	Not Available:	<input checked="" type="checkbox"/>	Price:	0.00	EUR	(i.e. 15.50)
Season 9:									
Select	Select	to Select	Select	Not Available:	<input checked="" type="checkbox"/>	Price:	0.00	EUR	(i.e. 15.50)
Season 10:									
Select	Select	to Select	Select	Not Available:	<input checked="" type="checkbox"/>	Price:	0.00	EUR	(i.e. 15.50)

Room seasons (price and availability variations)

Seasons should cover a whole year period starting from January 1, and ending at December 31. If for any season the room is unavailable (because the hotel is closed, for example) check the "Not Available" check box next to that season.

In order to set up properly room seasons there are some very **important rules** you should follow.

- At least one season must be set.
- First season should start from January 1st.

- Last season should end at December 31.
- Next season should start from the previous season's end day plus 1.
- If price is set to zero (0.00) then the season is marked as unavailable. The opposite is also an option.
- Avoid dates like February 29 (or even 31!). The component has an internal correction mechanism for these days and for the leap years but try to avoid changing price and availability on non-standard dates.

Season 1:
01 January to 15 April Not Available: ☒ Price: 0.00 EUR (i.e. 15.50)

Season 2:
16 April to 20 August Not Available: ☐ Price: 75.20 EUR (i.e. 15.50)

Season 3:
01 September to 31 December Not Available: ☐ Price: 58.00 EUR (i.e. 15.50)

Season 4:
Select Select to Select Select Not Available: ☒ Price: 0.00 EUR (i.e. 15.50)

ERROR!

Seasons set up error. Days from August 21 to August 31 are "dead days".

Season 1:
01 January to 31 December Not Available: ☐ Price: 40.00 EUR (i.e. 15.50)

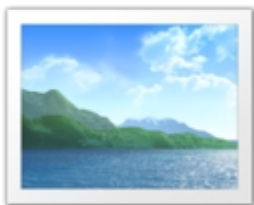
The simplest set up. Room price and availability stay unchanged for the whole year.

When finished, click on the "Save" or "Apply" icon buttons to save your room. To check that the seasons were set fine click on the [availability calendar](#) icon on the rooms list page. This is an easy way to see the room status for a whole year. IOS Reservations generates this calendar automatically.



Room's availability calendar

11. Gallery



IOS Reservations has an integrated **image gallery** for your hotels. Gallery images are re-usable. This means that you can use the same gallery entry to many hotels. The images in front-end are being displayed inside an AJAX **lightbox**. A **thumbnail** is automatically generated for each image and resized to your preferable dimensions (set in component's configuration). You can create **folders** to store your images in order for them not to be all in the same directory. We recommend you to create one folder for each location in order to achieve a kind of "grouping" for your gallery images.

On the gallery's main page you can see a list of your existing gallery images. You can **filter** this list by selecting a specific folder. if you click on the image thumbnail you will see the large image. To rename an image entry click on the image title. You will be able to **edit in place** the image's [title](#) using AJAX. Click on the save button to save image's title or cancel to cancel changes.

#	<input type="checkbox"/>	Preview	Title
21	<input type="checkbox"/>		Restaurant
22	<input type="checkbox"/>		restaurant
23	<input type="checkbox"/>		<input type="text" value="single room"/>
24	<input type="checkbox"/>		superior double

"edit in place" image titles using AJAX

On the same list you can see information on the [number of times each image is being used](#) (you can safely delete unused images) as well as their [type](#), [dimensions](#) and [size](#).

The gallery's toolbar gives you options to upload images, manage gallery folders, delete images, synchronize images and to refresh that page. To **create a new folder** click on the "**Folders**" icon. A new



window will pop-up with an input field to write the folder's name and select a parent folder. Click on "Create" and IOS Reservations will create that folder for you and also a "Gemini" folder to store large images' thumbnails. Folder's permissions will also be set automatically.

To **upload** new images click on the "Upload" icon. A window will pop up with a form to upload images. This form uses a combination of **Flash and AJAX technology**. You can upload simultaneously multiple images. Click on the "Browse Files" button and select the images from your computer. Select the folder in which you wish the images to be uploaded. When ready click "Start Upload". Images will be uploaded one by one, thumbnails will be generated and gallery entries will be insert in the database. When finished, close this pop up window the click on the "**Refresh**" icon located in the toolbar to see your new-added images.

The [Synchronize](#) icon is used to remove gallery entries from the database who's files do not exist

any more.

Select images


Upload Queue


Upload images:
After selecting the photos
start the upload

Browse Files

Folder:
/corfu

Start Upload

 **availability_calendar.jpg** ~170 kb

 **locations128.png** ~15 kb

Adobe Flash 8 or greater is required for this feature to work

AJAX/Flash images upload window

12. Reservations



This screen shows you a quick list of all reservations made on the site. You can filter this list by selecting any hotel you wish. In the first column there is the [reservation code](#) which is unique for each reservation and is used for **reservation tracking**. If you click on the reservation code you get an extended view for the reservation as well as a **printable version**. On the reservations list page you can also see the [reserved rooms](#) titles as well as their [quantity](#) with [quick preview](#) links. You can also see the number of [persons](#) (adults/children), the stay duration ([nights](#)), the [total](#) reservation amount, the surety [fee amount](#) for PayPal and the [reservation status](#).

New reservations are unconfirmed. You must either click on the [accept](#) link to approve that reservation or on the [reject](#) link to reject it. When you click approve then the reservation is marked as confirmed and a **notification e-mail** is sent to the customer to notify him/her that his/her reservations was approved. If you click the reject link, the reservation is **deleted** and a notification e-mail is sent to the customer stating that his/her reservation was rejected.

Confirmed reservations total: 845.00 EUR Paid fees total: 162.50 EUR			
nights	Total	Fee amount	Reservation status
5	650.00 EUR	 162.50 EUR	Accept - Reject
5	650.00 EUR	162.50 EUR	Confirmed
3	195.00 EUR	 48.75 EUR	Confirmed
3	390.00 EUR	 97.50 EUR	Accept - Reject

Accept/Reject and set a reservation as paid

If you wish to reject a reservation without sending notification e-mail, select the reservation you want and click on the "**Delete**" icon on the toolbar. This way, you just delete reservations without sending notification e-mails.

If a hotel has surety fee enabled via PayPal and you have set to auto-confirm reservations after a successful payment, then the reservations on these hotels are **auto-confirmed** and you won't have to Accept/Reject these reservations.

On the [fee amount](#) column you can see the fee amounts paid for each reservation (if surety fee is enabled for each hotel). **Pending payments** are marked with red color. Next to each pending payment there is an icon link to [set that fee amount as paid](#). If the customer did not pay via PayPal or paid offline or the system could not get notified by PayPal after a successful payment, you can set the reservation as paid by clicking on that icon.

Reservation details BYGI-8268-2392			
Reservation details at Porto Mykonos			
Reservation details			
Reservation code:	BYGI-8268-2392		
Reservation status:	Unconfirmed		
Location:	Mykonos		
Hotel:	Porto Mykonos		
Room:	Classic Single		
Quantity:	2		
Reservation date:	Thursday, 25 September 2008 20:06		
Check in date:	Monday, 20 October 2008 14:00		
Check out date:	Saturday, 25 October 2008 12:00		
Stay period:	5 nights		
Price per room for 5 nights:	475.00 EUR		
Total:	950.00 EUR (2 X 475.00 EUR)		
Adults:	2		
Children:	0		
Reservation surety fee via PayPal			
Fee amount:	285.00 EUR		
Comments			
Please notify me if everything is fine with my reservation. Thank you.			
Customer details		Credit Card Info	
First name:	John	Credit card:	Master Card
Last name:	Doe	Credit Card owner:	John Doe
Address:	Liberty sqr. 34, Athens	Credit Card number:	51009903xxxxxx
Telephone:	302107654321	Security code:	456
Mobile:	306973654321	Expiration date:	Year: 2009 - Month: 12
E-mail:	mymail@domain.com		
IP:	127.0.0.1		
* For you customers safety Credit Card data are stored encrypted in our system (IOS encryption technology).			
IOS Reservation System © 2008 by Is Open Source . All rights reserved.			

Reservation's printable version

Notice

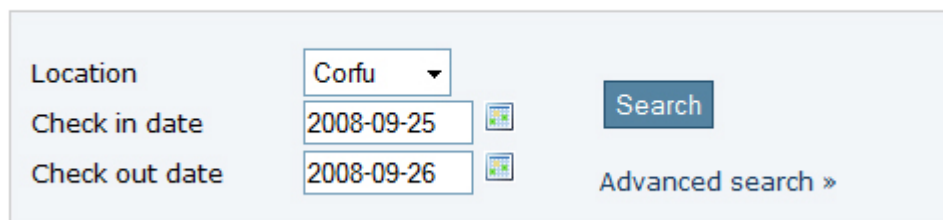
As a super administrator you will always get notified for reservations on all hotels but let hotel owners manage by themselves their own reservations when you use IOS Reservations under Multiple Hotels mode. Hotel owners can accept/reject their reservations from component's front-end. If you have set the hotel owners to not get notified on new reservations, then you should manage all reservations by yourself as the hotel owners won't be informed for their reservations.

Front-end

13. Front page

When using the component under Single Hotel mode then the component's front-page is your hotel's page. When using the component under Multiple Hotels mode, then a custom front-page is being displayed. To set this page's options check the component's settings (chapter 7.2). In version 2.x there are some additions in this page. You can display a **simple search form** under the random hotel images block.

Room search

A screenshot of a 'Room search' form. It has a light blue background. On the left, there are three labels: 'Location', 'Check in date', and 'Check out date'. To the right of 'Location' is a dropdown menu showing 'Corfu'. To the right of 'Check in date' is a text box with '2008-09-25'. To the right of 'Check out date' is a text box with '2008-09-26'. To the right of these fields is a blue 'Search' button. Below the 'Search' button is a link that says 'Advanced search »'. There are also small calendar icons next to the date fields.

Simple search form in front page.

In version 2.x you can also display latest customers comments in your front page.

Customer comments

A screenshot showing three customer comments. Each comment starts with a speech bubble icon, followed by 'Is Open Source', a hotel icon, and the hotel name. The first comment is for 'Meli Meli', the second for 'Black Rock', and the third for 'Frangiscos Inn'. Each comment is followed by the text 'This is a sample hotel added only for demonstration purposes. Pleas...'.

Is Open Source  Meli Meli
This is a sample hotel added only for demonstration purposes. Pleas...

Is Open Source  Black Rock
This is a sample hotel added only for demonstration purposes. Pleas...

Is Open Source  Frangiscos Inn
This is a sample hotel added only for demonstration purposes. Pleas...

You can display latest customer comments on your front page.

You can also limit the number of destinations that are displayed in your front page. If you have

more destinations than this limit, then a "Show all destinations" link will automatically be displayed.

14. Destinations

This page lists you all existing destinations as well as the number of hotels for each one. Visitors can navigate quickly to their desired destination.

Destinations



Corfu
1 Hotel



Paros
1 Hotel



Mykonos
1 Hotel



Santorini
2 Hotels
[Area information](#)

[Homepage](#) | [Destinations](#) | [Search](#) | [Help](#)

All destinations page

15. Location page

To see the available hotels for a location click on your desired location. The location page will list all hotels for that location in a nice compact way. For every hotel you can view an [image](#) (the first added from the gallery), the hotel's class ([stars](#)), the [date](#) this hotel was added in your system, the number of the user submitted [comments](#), the [number of views](#) and links to see hotel's extended information and to make a reservation. The [lowest room price](#) will also be displayed for each hotel.

Meli Meli



10 May 2008

1 Comments

687 Hits

from **90.00 EUR**

[Make a reservation](#)

Meli Meli is a small cosy property situated in the famous village of Imerovigli , just 10 minutes away from Fira town. Built in a traditional Cycladic architecture Meli Meli offers to its guests picturesque rooms and a superior service. Imerovigli is a picturesque village situated at the north of the island, only 2 km away from the capital of Fira.

[More info and reservation](#)

Typical hotel listing in location page

The component will generate **pagination links** in the bottom of the page, if needed. The

maximum of 5 hotels are being displayed in each page.

The total number of existing hotels for each location as well as links to **extended location information** (Elxis' autonomous page) are being displayed in the top of this page.

16. Hotel page

The hotel's page is where you can see all the information for a specific hotel as well as to check availability and book rooms.

At the top of this page you can see the hotel's description and several links (back to [location page](#), [extended location information](#), [Google map](#) pop up window). Hotel's [gallery images](#) follows. If you click on a thumbnail a full scale image will be displayed using **AJAX Lightbox** technology.

On the "Rooms and Availability" block the hotel's rooms are listed. If you click on the "Room information" link, additional room information will become visible.

 **Classic double**

[Room information](#)

This twin or double bedded has a private balcony or terrace with sea views. Room Facilities: Minibar, Shower, Safety Deposit Box, TV, Telephone, Air Conditioning, Balcony, Radio, Bathroom Amenities, Toilet, Satellite TV, Hairdryer, Refrigerator. Breakfast: Breakfast is included in the room rate.

Persons:	2
Vacancy:	8
Price rates	
01 January to 31 May:	150.00 EUR
01 June to 31 August:	240.00 EUR
01 September to 31 December:	180.00 EUR


Room

Check in date:

Check out date:


Check availability

Availability calendar

Room information, AJAX availability check and availability calendar link

The availability check is being performed using AJAX technology. If, in IOS Reservations settings, you have enabled to display **detailed information** on the availability checks then the component will show you the number of the available and reserved rooms for each day your are interesting in. If you have not enabled this feature, then it will only show you the final availability check result. The form to book a room, becomes visible only if the room is available for the period you are interested in.

Check in date: 

Check out date:   Availability calendar

✓ Friday, 26 September 2008: **2** Reserved, **6** Available
 ✓ Saturday, 27 September 2008: **2** Reserved, **6** Available
 ✓ Sunday, 28 September 2008: **0** Reserved, **8** Available

✓ There are **6** available rooms of this type for this period.

Quantity:

Availability check detailed results. Notice that the total available rooms are 6 and not 8 as 2 of them are reserved for some days in the period we are interesting in. The "Quantity" is limited by this number.


If you have not enabled **Vacancy** in component's settings, then no check for existing reservations by other customers will be made. In this case the room will be available for any day except the days you have set that the room as not available.


To have a quick view of the availability of each room for a whole year period click on the [Availability Calendar](#) link located exactly below the "Check availability" button. You will get a view like the one in page 17.

17. Advanced search


When IOS Reservation runs under Multiple Hotels mode provides you with an **advanced search** form to search for a room using multiple search criteria. To navigate to the advanced search page either click on the corresponding link located at the component's footer or use the link at the simple search form in component's front page.


Search

Location: 


Alternative location: 


Hotel:


Check in date: 

Check out date: 

Maximum price: EUR

Persons/Room: 

Rooms: 

Required hotel facility: 

Advanced search

Advanced search requires you to select your desired [location](#). You can also select an [alternative location](#). In this case the search will be performed for both locations. If you are interested in a specific hotel you can enter the [hotel name](#) (the full or a part of it) as a search criteria. [Check-in](#) and [check-out](#) dates are also required in order for the component to check rooms availabilities and prices.

You can also filter out the expensive rooms by adding a [maximum price](#) limit. If you don't want to filter rooms by price, leave that field blank or enter zero. To limit the search results based on the room capacity set the [Persons/Room](#) selection box properly. Also set the [number of rooms](#) you are interesting in. If you are interesting for a larger number of rooms than those that are available for the period between the check-in and check-out dates then these rooms won't be displayed in the search results. Finally, you can filter the search results based on an absolutely needed [hotel facility](#). This option will filter out hotels not providing this facility.

The search results are being displayed on the same page and above the search form. You are able to make a reservation directly from the search results page.

Search results

Total 3 results found.

1	Santorini » Meli Meli Superior Double Available: 4, Persons: 2, Price: 90.00 EUR	Quantity: <input type="text" value="1"/>	Reserve
2	Santorini » Black Rock Deluxe studio Available: 3, Persons: 4, Price: 55.00 EUR	Quantity: <input type="text" value="1"/>	Reserve
3	Corfu » Santa Maria Double bedded Available: 2, Persons: 2, Price: 65.00 EUR	Quantity: <input type="text" value="1"/>	Reserve

Room search results

Reservations

18. Reservation form

IOS Reservations will show you an extended reservation form some parts of which are subject to the hotel's and the general component's settings.

At first you can see the reservation's check-in and check-out dates, the amount of rooms and the total price, and there are options to enter the number of adults and children (the maximum limit is based on the room's settings) and to select if you prefer a non-smoker room (if this feature is provided by the hotel).

The second block is about the customer's [personal information](#) such as name, address, telephone number, etc.

If, at the component's configuration, you have enabled the option to ask for [credit card](#) data then the customer must enter a valid credit card's data in order to proceed further. It is important to know that no charge will be made on his credit card. These information is a guarantee for the reservation and can be used offline in case of cancellation. For maximum security, the credit card's data are stored encrypted in the database. If you use this feature, make sure you have entered some legal notes on the hotel's terms and conditions page or somewhere else in the site describing why you ask for these information in detail.

Credit Card Info

Credit card info is required to guarantee your booking. No charge will be made on your card! For maximum safety your credit card info are stored encrypted in our system. Please fill-in your credit card info exactly as they as written on it.

Credit card*:	<input type="text" value="Visa"/>
Credit Card owner*:	<input type="text"/>
Credit Card number*:	<input type="text"/>
Security code*:	<input type="text"/>
Expiration date*:	Year: <input type="text" value="2008"/> Month: <input type="text" value="12"/>

Credit card info used as a reservation guarantee

Customers can leave a [comment](#) during their reservations to provide to the hotel owner additional information for their reservation.

If the hotel has enabled payments via **PayPal** as a [surety fee](#) for the reservations then the customer will be notified on this and, also, on the exact amount of money he will be prompted to pay after submitting the reservation form. The reservation will be completed regardless if the customer pay or not (payment will be marked as pending in this case).

Reservation surety fee via PayPal



This hotel requires you to pay **34% (74.80 EUR)** of the total reservation ammount (220.00 EUR) as a surety fee for your reservation. After you submit your reservation a payment link will be displayed to proceed to payment. Your reservation will be accepted only after you complete the payment. If you have any questions please contact the hotel manager.

Black Rock

Imerovigli, Santorini

Jack Tomanson

test@nomail.com

Telephone: +30 22860 10000

FAX: +30 22860 20000

Surety fee notification on the reservation form

Finally the customer will have to agree on the hotel's [terms and conditions](#) (if exists).

19. Paying via PayPal

After submitting a reservation, or in the reservation tracking page, and if the surety fee via PayPal is enabled on the specific hotel, an icon button will be displayed in order to place the payment. The customer can pay any time, by returning back to the track page.

Click the icon bellow to proceed to payment.



The customer is being prompt to pay via PayPal

hotelpaypal@email.com

Description	Unit Price	Quantity	Amount
2 X Deluxe studio (LESA-8270-3914) Item # 7	€112.20	1	€112.20
Total:			€112.20 EUR

Purchase details on PayPal's web site

When the payment is completed, PayPal sends a notification request to your **PayPal IPN page** (see page 10) and IOS Reservations marks this reservation as paid. Depending on the general settings, it might also mark the reservation as confirmed.

20. Reservation tracking

The customers are able to watch the status of their reservations at any time, by following a special [tracking link](#) they have being sent, after their reservation. If it is a registered customer, they can also see a "My reservations" link on the component footer. By clicking on this link he can see a list of all his reservations, their statuses and options to pay and print them. Some personal information are being displayed semi-hidden for un-registered users.

Reservation status

Dear Mary Priston,
Thanks for your reservation at Black Rock
Your reservation code is: **LESA-8270-3914**
Reservation status: **Unconfirmed**
Fee amount: **112.20 EUR**

Click the icon bellow to proceed to payment.



Reservation status (un-confirmed) for an un-registered customer. Surety fee is pending.

The reservation code is used for reservation tracking. Un-registered users can also see the statuses of their reservations by entering the reservation code inside the reservation's status/track form.

Reservation status

Please enter your Reservation Code in the form below to see the status of your reservation.

Reservation code:

Reservation status form

21. Cancel reservation

If reservation cancellation is allowed by the component settings, and the [cancel days](#) limit (chapter 7.5) has not been reached, then in the tracking page a "[Cancel reservation](#)" link is being displayed. If you click on this link then an e-mail **notification** is sent to the hotel owner/site administrator to reject your reservation. Notice that the customer himself only submits a request, he doesn't really cancels/deletes the reservation. It is the hotel owner/administrator that deletes the reservation.

Cancel reservation

Your reservation cancellation request submitted successfully. An administrator will soon inspect your request and you will get notified for any actions. Depending on the hotel terms and the time this cancellation submitted you might be charged with a small fee for this cancellation.

Reservation code: **PVAZ-8270-0039**
You can track the status of your reservation by following the link below:
[Reservation status](#)

Thank you

Page that is being displayed to the customer after submitting a cancel request

Don't forget that, depending on the hotel policy and the time this cancellation was requested, you might charge your customers a small fee for this cancellation. In some hotels this fee reaches the 50% of the total reservation amount.

22. Manage reservations from front-end

When using IOS Reservations under Multiple Hotels mode, a "[Manage reservations](#)" link is automatically being displayed in the component footer for the hotel owners to manage the reservations on their hotels. You can [accept](#) or [reject](#) a reservation, set a reservation as [paid](#) (normally this is done automatically but you can set this manually too) and click the "[More](#)" link to

see all the reservation's details. You can also see a **printable version** for each reservation in the reservation's details page.

Manage reservations

Page 1 of 1

1	Corfu » Santa Maria » 1 X Double bedded Reservation code: TSKT-8254-3056 (Unconfirmed - Accept - Reject) Saturday, 27 Sep 2008 to Thursday, 02 Oct 2008 Fee amount: 162.50 EUR More...
2	Corfu » Santa Maria » 2 X Double bedded Reservation code: CJKT-8254-3115 (Confirmed) Thursday, 25 Sep 2008 to Tuesday, 30 Sep 2008 Fee amount: 162.50 EUR More...
3	Corfu » Santa Maria » 1 X Double bedded Reservation code: SKLT-8254-2774 (Confirmed) Monday, 22 Sep 2008 to Thursday, 25 Sep 2008 Fee amount: 48.75 EUR More...

Manage reservations from front-end

Hotel Management from Front-end

23. Add / Edit hotels

If you use IOS Reservation under Multiple Hotels mode and depending on the given user permissions (see chapter 7.6) you may allow registered users to add and/or edit hotels from front-end. If a user is allowed to add a hotel an "Add hotel" link will be displayed in the component's footer. If a user owns at least one hotel then a "My Hotels" link will be displayed in the component's footer.

My hotels

Confirmed reservations total: **845.00 EUR**

Paid fees total: **162.50 EUR**

[Manage reservations](#)

Corfu » Santa Maria Hits: 471 14 Sep 2008 PayPal Published Reservations 2/4 Edit	
Rooms	
1	» 3 X Double bedded Published
	» 4 X Three bedded Published
Add hotel	

Your hotels listed in "My hotels" page

To add a hotel click "[Add hotel](#)" located in component's footer or in the "My hotels" page. To edit a hotel (if you are allowed to) click on the "[Edit](#)" link located in the "My Hotels" page.

The addition/modification procedure of a hotel from front-end is very similar to the back-end's procedure. There are only a few less important limitations, mostly for simplicity and security reasons, (the SEO title for instance is entered automatically, the hotel owner is set to the user that adds the hotel, etc). A small difference lies in the way you enter hotel images. As you are working from the front-end, you are not allowed to access component's **image gallery**, so you can only add and delete images you have uploaded by yourself. You can [upload](#) up to 4 images at a time, these images will be entered automatically in component's gallery and will be mapped to the hotel. If you want to delete hotel images, simply check the "[delete](#)" check box below each image, and save your hotels. Checked images will be deleted.

Gallery



The second image has been marked for deletion after saving the hotel

Notice that if you are not allowed to **publish** hotels, then if you save a modified hotel this will become unpublished and you will have to wait for a super administrator to accept your changes for your hotel to be published again.

24. Add / Edit rooms

The addition and the modification of a room from component's front-end, is the same as it is on the back-end (see chapter 10.1) with the difference that the [room images](#) are uploaded from the room edit page. If you upload a new room image the old one will be deleted.

Image:



Upload room image:

Αναζήτηση...

Upload room image from front-end

Notice

The **deletion** of hotels and rooms is not allowed from front-end. If you wish to delete a hotel/room and you don't have access to back-end, unpublish it and notify a site administrator to delete it.

Other features

25. User commentary

Depending on each hotel settings your site's guests/members can **post comments** on the hotels. These comments are **auto-published** based on criteria given in the component's configuration (see chapter 7.3) or manually by the hotel owner and/or the site administrator.

The existing comments and the comment submission form is being displayed on the bottom of the hotel's detailed page. By default these blocks of information are hidden. Click on "[Comments](#)" to see existing comments. Click on "[Add a comment](#)" to see the comments submission form. Notice that registered users don't have to enter their name and e-mail address when posting comments as this information is already stated.

The component has integrated **anti-flood protection**. Users and visitors must wait 30 seconds after submitting a comment in order to be allowed to submit a new one.

Comments (1)

Is Open Source

10 May 2008, 10:04

This is a sample hotel added only for demonstration purposes. Please do not try to post comments or book a room! Αυτό είναι ένα υποδειγματικό ξενοδοχείο μόνο για λόγους επίδειξης. Παρακαλούμε μην προσπαθείτε να υποβάλετε σχόλια ή να κάνετε κράτηση δωματίου!

Add a comment

Name:

Email:

Write your comment:

Add

User commentary on hotel's detailed page

26. Other hotels in this location

If more than one hotel exists in a location then on the bottom of the hotel's detailed page you can see links to other hotels in this location (up to 5 links) and a "[More](#)" link that links to the hotel's location page if more than 5 hotels exists in this location. The currently viewed hotel is not counted.

Other hotels in this location (1)

Black Rock

Other hotels in this location, shown at the bottom of the hotel's detailed page

27. Help

In component's footer there is a link that links to a **help page** for your customers. Some of the contents of this page depends on your settings (like the cancellation feature).

28. SEO PRO

IOS Reservations is optimized to work with Elxis **SEO PRO** enabled. SEO PRO gives you many advantages such as human and search engines **friendly URLs, better site rankings in Google** and other search engines that lead more visitors to your site, a **safer system** (PHP variables are hidden from hackers) and automatic URLs validation/fixes by Elxis core.

Here are 2 identical URLs to compare with SEO PRO enabled or not:

Hotel's page URL without SEO PRO:

http://www.mysite.com/index.php?option=com_reservations&task=view&lid=2&hid=5&Itemid=45

Hotel's page URL with SEO PRO:

http://www.mysite.com/com_reservations/athens/hilton.html

SEO PRO gives you simple and **meaningful** URLs with **high SEO score** and you can even navigate in the site like you would do with folder and files on a classic html static web site. For instance to get to the "athens" location page you will have to use this URL:

http://www.mysite.com/com_reservations/athens/

and with SEO PRO disabled:

http://www.mysite.com/index.php?option=com_reservations&task=location&lid=2&Itemid=45

Follow the link below if you need help on how to enable Elxis SEO PRO at your site.

<http://www.elxis.org/guides/general-guides/how-to-enable-seo-pro.html>

Important notice for SEF disabled sites

If you have SEF disabled in your site (you don't use SEO PRO, not even SEO basic) then the URLs that are being displayed inside notification e-mails misses the live site URL. In this case Elxis sends URLs like this:

`index.php?option=com_reservations&task=....`

As you see the `http://www.mysite.com/` is missing from the URL. So, those that get the notification e-mails won't be able to follow these links.

Solution: Enable SEO PRO

During the component's installation a special designed SEO PRO extension for IOS Reservation is being copied inside the folder `/includes/seopro/` named as **com_reservations.php**. If for some reason (usually due to directory permissions restrictions) the Elxis installer won't be able to copy that extension to your seopro folder, you have to copy it manually. IOS Reservations will notify you in this case during the installation.

If automatic extension copy fail just copy this file:

[/administrator/components/com_reservations/includes/seopro.com_reservations.php](#)

to folder `/includes/seopro/` and rename it to `com_reservations.php`, so at the end you will have this file:

[/includes/seopro/com_reservations.php](#)

29. META tags

The component is fully optimized for search engines. For any page IOS Reservation will automatically insert correct [page titles](#), [meta keywords](#) and [meta description](#) **based on the content of the page you currently view**. IOS Reservations with SEO PRO enabled, will make your site appear at a very good rank in search engines results, in comparison to other web sites not using the Elxis technology.

30. Component's appearance and CSS

IOS Reservations appearance is controlled by CSS. The full path to the CSS file is:

[/components/com_reservations/css/reservations.css](#)

If you want to modify Reservations appearance make a backup copy of the original file and then edit your CSS.

Save/Backup the default CSS file

[/components/com_reservations/css/reservations.css](#)

as

[/components/com_reservations/css/reservations.original.css](#)

Now you can edit the `reservations.css` file and if you ever want to switch back to the default appearance, just restore the original file.

Notice for sites in sub-directories

If you have installed Elxis on a sub-directory (not recommended) some background-images might not be displayed. In this case you will have to edit the CSS file and change the background image paths properly. Images used in CSS are located in this directory:

/components/com_reservations/images/

31. Tips for best listings

Whenever you add or edit a location, hotel or room on IOS Reservations, be a little patient and enter as more information as possible. Here are some tips that you should follow.

- Add **images** to your locations, hotels and rooms.
- Write extended descriptions for each hotel and room in all available languages.
- Give good **SEO titles**. When working from back-end don't use the automatic suggested SEO title feature as it is a machine suggestion and not the best title a human brain can generate. Keep your SEO titles short and related to the hotels and location titles.
- Don't use too long **titles** for locations and hotels. Especially for the locations keep titles as short as possible.
- As the component uses AJAX technology do not display other AJAX enabled modules on its page that might cause **JavaScript conflicts** with IOS Reservations. A good example is the AccuWeather module. IOS Reservation doesn't work properly when the AccuWeather module is being displayed simultaneous at the same page.
- If you site uses a **template** with a colour variation way too different from the IOS Reservation's style, try to either change template or modify Reservations' CSS. IOS Reservations will be displayed perfectly on light-coloured templates. Dark-coloured templates are too tiring for the visitors eyes, and we do not recommend the usage of such templates.
- Use the **IOS Sitemap** component to generate normal and XML site maps. Site maps are spiders' food! You will get the best results with using IOS Sitemap. IOS Sitemap support IOS Reservations and generates a map that contains all of your locations and hotels.

32. Free support

By purchasing IOS Reservation you get **free e-mail support** by IOS as well as **free updates** for your copy of IOS Reservations. In addition, you can use the official **Elxis forum** for support (<http://forum.elxis.org/>). The provided e-mail support is for solving issues related to IOS Reservations, not for general questions that can be answered by reading this manual or by posting to the Elxis forum. Notice that IOS will decline to provide support to sites with illegally modified or purchased copies of component Reservations.

When you ask for support that requires by us to have access to your site to investigate the problem you should provide IOS with login information to your site's administration area and FTP.

33. Found a bug?

IOS is a great supporter of open source software. That's why even our commercial products are open and unencrypted. We believe that with the help of the people that use our software we can make it better and find/fix any problem might appear.

We encourage you to report to us any bug you may find during the usage of this component in order to fix it and create a patch that will be available for other users, too.

34. Epilogue

We hope the component will fulfill your needs and broaden your online business to a wider audience. Your success is our goal. If for some reason want to contact IOS you can do it using the following data:

Is Open Source (IOS)
Ioannis Sannos
info@isopensource.com

Thanks for using IOS Reservations.

Ioannis Sannos,
September 27, 2008